

# Changing Suicide News Reporting in Hong Kong

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13 April, 2017

### Summary of the Impacts

- successfully veer local media towards significantly changing their reporting style to be more constructive and responsible.
- influenced the stakeholders such as social media and Government bodies to join us in suicide prevention.
- suicide rate in Hong Kong has reduced by more than 30% in the period 2003-2015 which exceeds the 10% target in ten years set by the World Health Organization (WHO).

# Underpinning Research – Roles & Contextual information

- Our research on media effect started since 2004
- Role of team members in creation of such knowledge:
  - Prof. Yip and Dr. Cheng are the corresponding author or the first author of research
- Contextual information:
  - Both Prof. Yip and Dr. Cheng are active members of the International Association for Suicide Prevention (IASP) Media Task Force.
  - Our efforts are concerted with other international colleagues' work and have been adopted in the most updated IASP/WHO Media Recommendations for Suicide Reporting.
  - We were invited to give talks on Preventing helium suicide in 2017 world congress of the IASP and The University of Melbourne

# Underpinning Research Media effects on suicide

Our studies found local Hong Kong press's usual practices of reporting suicide news was frequent, selective, and often oversimplified the suicide causes with stereotypes [1, 2, 3].

prominent reporting of celebrity suicide

significantly increase suicide rates in the short-term [4]

sensational reporting and online coverage of a new suicide method (such as charcoal burning)

facilitate rapid spreading of such method within Hong Kong, as well as from Hong Kong to other East Asian areas [5].

Details reported in suicide news (regardless of whether the deceased was a celebrity or used a novel suicide method) Unlike other countries, media effects in Hong Kong is far overreaching & not limited to new suicide method or celebrity suicide but also extended to other methods of suicide and affected the ordinary people [6]

- 1. Au, J. S., Yip, P. S., Chan, C. L., & Law, Y. (2004). Newspaper reporting of suicide cases in Hong Kong. Crisis, 25(4), 161-168.
- 2. Cheng, Q., & Yip, P. S. (2012). Suicide news reporting accuracy and stereotyping in Hong Kong. Journal of affective disorders, 141(2), 270-275.
- 3. Fu, K.-W., Chan, Y.-Y., & Yip, P. S. (2011). Newspaper reporting of suicides in Hong Kong, Taiwan and Guangzhou: compliance with the WHO media guidelines and epidemiological comparisons. *Journal of epidemiology and community health*, 65(10), 928-933.
- 4. Niederkrotenthaler, T., Fu, K. W., Yip, P. S., Fong, D. Y., Stack, S., Cheng, Q., & Pirkis, J. (2012). Changes in suicide rates following media reports on celebrity suicide: a meta-analysis. Journal of epidemiology and community health, 66(11), 1037-1042.
- 5. Chang, S.-S., Chen, Y.-Y., Yip, P. S., Lee, W. J., Hagihara, A., & Gunnell, D. (2014). Regional changes in charcoal-burning suicide rates in east/southeast Asia from 1995 to 2011: A time trend analysis. *PLoS Med*, 11(4), e1001622
- 6. Cheng, Q., Chen F, Yip, P.S.F. (2017) Media effects on suicide methods: A case study on Hong Kong 1998-2005. PLOS ONE, 12(4): e0175580. https://doi.org/10.1371/journal.pone.0175580

### **Underpinning Research -**

How to effectively engage media professionals regarding suicide news reporting

#### Our Research

Practices were noncompliance with the guidelines of suicide news reporting recommended by the WHO Engage the local media to change reporting practices

published localised guidelines in 2004 named 'Recommendations on Suicide Reporting for Media Professionals' [1]

#### Our Evaluation

only slight changes on the local media's reporting style were observed [2, 3].

#### Our qualitative study [4]

(1) Local media professionals were willing to support suicide prevention but often lack the knowledge and awareness of the media guidelines and persistent (2) continuous engagement with various levels of media professionals was required in order to change their suicide news reporting practices.

(3) work with other stakeholders together to convince the media to change reporting practices

Initiated a long-term KE project to engage the local media in 2014

published updated recommendations on suicide news reporting and adopted online information dissemination in 2015

<sup>1.</sup> Liang, T. (2004). Suicide and the Media: Recommendations on Suicide Reporting for Media Professionals. Hong Kong Jockey Club Centre for Suicide Research and Prevention, University of Hong Kong. 2. Cheng, Q., & Yip, P. S. (2012). Suicide news reporting accuracy and stereotyping in Hong Kong. Journal of affective disorders, 141(2), 270-275.

<sup>3.</sup> Fu, K.-W., Chan, Y.-Y., & Yip, P. S. (2011). Newspaper reporting of suicides in Hong Kong, Taiwan and Guangzhou: compliance with the WHO media guidelines and epidemiological comparisons. *Journal of epidemiology and community health*, 65(10), 928-933.

<sup>4.</sup> Cheng, Q., Fu, K. W., Caine, E., & Yip, P. S. (2014). Why do we report suicides and how can we facilitate suicide prevention efforts? Crisis.

### **Underpinning Research –**

Innovativeness and Significance of research findings

Innovativeness of our research:

Used advance statistical methods

Identified the unique patterns of media effects on suicides in Hong Kong [1-6]

Significance of the knowledge

suicide reporting is strongly correlated with suicide incidence

<sup>1.</sup> Au, J. S., Yip, P. S., Chan, C. L., & Law, Y. (2004). Newspaper reporting of suicide cases in Hong Kong. Crisis, 25(4), 161-168.

<sup>2.</sup> Cheng, Q., & Yip, P. S. (2012). Suicide news reporting accuracy and stereotyping in Hong Kong. Journal of affective disorders, 141(2), 270-275.

<sup>3.</sup> Fu, K.-W., Chan, Y.-Y., & Yip, P. S. (2011). Newspaper reporting of suicides in Hong Kong, Taiwan and Guangzhou: compliance with the WHO media guidelines and epidemiological comparisons. *Journal of epidemiology and community health*, 65(10), 928-933.

<sup>4.</sup> Niederkrotenthaler, T., Fu, K. W., Yip, P. S., Fong, D. Y., Stack, S., Cheng, Q., & Pirkis, J. (2012). Changes in suicide rates following media reports on celebrity suicide: a meta-analysis. Journal of epidemiology and community health, 66(11), 1037-1042.

<sup>5. .</sup> Chang, S.-S., Chen, Y.-Y., Yip, P. S., Lee, W. J., Hagihara, A., & Gunnell, D. (2014). Regional changes in charcoal-burning suicide rates in east/southeast Asia from 1995 to 2011: A time trend analysis. *PLoS Med*, 11(4), e1001622

<sup>6.</sup> Cheng, Q., Chen F, Yip, P.S.F. (2017) Media effects on suicide methods: A case study on Hong Kong 1998-2005. PLOS ONE, 12(4): e0175580. https://doi.org/10.1371/journal.pone.0175580

### Engagement (1)

### Update of media guidelines

#### 1. Features:

- Localised guideline based on the guidelines of the WHO
- Available in both English and Chinese versions
- Continuously update good and bad examples of real suicide news reports with detailed review comments in the website.
- Provide local community resources
- include recommendations not only for traditional media but also online media



#### Dissemination

 published online (CSRP website and Facebook)



 attached in communications with local media



### Engagement (2)

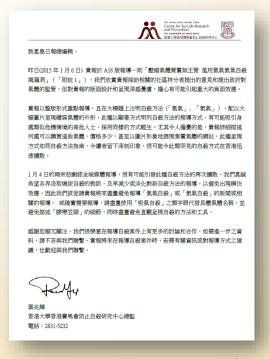
### build trust relationship with local media

Had direct contacts

Contacted the Next Media through emails, phone calls, meetings
Paid field visits to both Hong Kong and Taiwan
Apple Daily

Gave continuously reminders

- Sent concern letters and phone calls follow up once we spotted inappropriate suicide news report in our daily monitoring
- From 2014 to 2016, we have sent over 60 concern letters to various media outlet
- Wrote commentaries in local media



- Provided research evidence of media effects on suicide incidents.
- Appealed to their sense of social responsibility
- Gave recommendations on the appropriate way of reporting
- Invited them to enquire experts more when reporting suicide news.

### Engagement (2)

### build trust relationship with local media



張書森**, 程綺瑾, & 葉兆輝**. (2014, November 27). 多方合作 預防自殺. Apple Daily. Retrieved from http://hk.apple.nextmedia.com/news/art/20141127/18949430 **葉兆輝,** 張書森, & **程綺瑾**. (2015, January 12). 勿讓吸氣自殺重蹈燒炭蔓延的覆轍. Hong Kong Economic Journal. Retrieved from

http://www1.hkej.com/dailynews/commentary/article/969136/勿讓吸氣自殺重蹈燒炭蔓延的覆轍

Yip, P. (2015, April 10). The tragedy of suicide: good journalism can help. South China Morning Post. Retrieved from http://www.scmp.com/comment/insight-opinion/article/1761668/tragedy-suicide-good-journalism-can-help

程綺瑾, & 葉兆輝. (2016, January 20). 不忘初心傳媒可為預防自殺做出積極貢獻. Mingpao. Retrieved from http://news.mingpao.com/pns/dailynews/web\_tc/article/20160120/s00012/1453226453128

### Impacts Achieved

- 1. Removal and reduction of inappropriate news reporting
- 2. Increasing of responsible news reporting and dissemination
- 3. Impacts on other stakeholders to support media engagement

# Removal and reduction of inappropriate news reporting



### Immediate response of the Chief Executive Officer of the Next Media (the Hong Kong Apple Daily publisher)

• expressed appreciation to our knowledge exchange and was willing to continue cooperate with us to promote suicide prevention: "I am glad to meet you all yesterday. Thanks a lot to share with us your concerns which are valid. We will take your views in serious considerations when coming across the same kind of news in the future. Please feel free to tell us if you think what we did may cause problem. It is always not our commission but omission..." [1]

• withdrew a few animation news from their official website that

illustrated details of suicide methods [2]



香港首宗氦氣自殺案 水手、疑不堪女友主動提出分手、館受打擊下留下道 大喽「對生命服修」、昨凌暴在服房用關身套頭,灌 ·發悲劇, 哭成淚人。記者: 張玄豪 張培生 葵志傳 業於香港仔授信會呂明才書院,他為手球好手,連續兩 學,多次確愛無果,鬱鬱不數,父母曾安慰他,惜心結 **蜀**可疑入房剛喚他,赫然發現世豪膠袋套頭。兩條膠喉連接床邊兩罐氮氣,躺在 者昨到李家丁解,聽到屋內傳來陣陣哭泣聲,死者叔父對記者敬數地說 一家人好開心,都唔知阿豪感情出咗問願,真保好愕然。」有鄰因指,李家是 瓶五公斤,可吹70個氣球,售價約500元左右。 F- 副: 漆原裏相打整 大音楽部分音

<sup>1.</sup> Email exchange with Publisher (now the Chief Executive Officer), Apple Daily Hong Kong.

<sup>2.</sup> 香港首宗氦氣自殺案情變青年膠袋套頭 吸兩罐氣. (2012, Sept 9). Apple Daily.

# Removal and reduction of inappropriate news reporting



### Immediate response of the Chief Executive Officer of the Next Media

- reminded colleagues to be more cautious when reporting suicide news and producing animations [1, 2].
- removed personal information of a HKU student suicide case from their official website

#### Continuous partnership

 When any suicide occurred, the Apple Daily reporters always make a call to us for comments and we always try to ensure that their reporting to be in a responsible manner.

#### 専門 注 間 2014年09月22日 沙順虹手記:最緊要溝通(沙原

9.422

沙膽虹手記: 最緊要溝通



限防止自殺研究中心總監兼兆輝教授是不打不相識。事緣年多前《豬果日報》 動新聞報道一宗青少年吸氢氣自殺事件,以動畫描繪膠袋蓋頭的整個自殺過程,又有氢氣可以輕易買到等內容,葉教授馬上寫信來,希望《豬果》刪掉這條戶,沙瞻虹同意了。最近,又有一類似事件,葉教授又寫信來,我們同樣也馬上刪掉。上周我們到香港大學防止自殺研究中心參觀,聽葉教授用數據講解傳媒報道自殺新聞對自殺數字的影響。葉教授說話很快、很直、也很真。會後聞聊時,業教授問:「外面我認識很多人都說《豬果》好難搞,唔會睬你,我

「其實點會呢? 只是很多人認定《蘋果》就是這樣,索性不跟《蘋果》溝通: 只跟友好傳媒放料,變成大家越來越對立。」沙瞻虹回應。

「其實,友好傳媒無論如何都會幫你,反而持不同意見的才需要溝通。」 葉 兌。

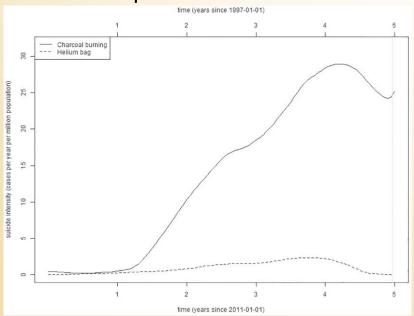
可惜不是人人好像兼教授這樣想,誤會才會越來越多,最後變成對立。其實, 一間公司也好,政府也好,應該好好跟傳媒溝通,解釋政策和未來計劃,不應 用有色眼鏡看待傳媒而放棄溝通。若然葉教授受傳聞影響,認定《蘋果》「唔 會踩佢」而沒有溝通,今天就不會有良性互動了。

沙睡虻

Removal and reduction of inappropriate news reporting

### Overall changes in the reporting styles of the media

 Titles, photos, and content of reports were less sensational and with less personal information of the deceased.



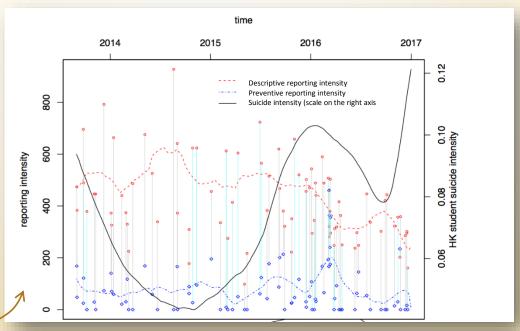
 the intensity of media reporting on helium suicide cases has decreased and less details exposed on this new suicide method after our engagement.

Comparison between the first 5-year spreading trends of charcoal burning suicide and helium suicide in Hong Kong. Data of charcoal burning suicide deaths were provided by the Hong Kong Coroner's Court.

Removal and reduction of inappropriate news reporting

### Overall changes in the reporting styles of the media

- Most local newspapers followed our suggestion to use an implicit term, 'gas', to replace the name 'helium' in their suicide news reports [1, 2].
- the intensity of student suicide news reporting has dropped sharply from o.1 to below o.06 per case after our engagement.



Student suicide incidents and news intensities between Sept 1, 2013 and Dec 31, 2016 in Hong Kong.

1/

<sup>1.</sup> 笠頭、跳樓 1小時兩學生自殺亡. (2014, October 16). Apple Daily. Retrieved from http://hk.apple.nextmedia.com/news/art/20141016/18901641

<sup>2.</sup> 學業困擾 IVE生<mark>袋笠頭自殺</mark> 曾嘆「讀極唔入腦」社工:非讀書才有前途. (2015, January 5). Mingpao. Retrieved from http://m.mingpao.com/pns/學業困擾%20ive生袋笠頭自殺-曾嘆「讀極唔入腦」%20社工:非讀書才有前途/web\_tc/article/20150105/500002/1420395122058

# Removal and reduction of inappropriate news reporting

### Responses of online media to our engagement regarding helium suicides prevention

Media outlets and SNS	Actions after receiving CSRP letter of concern	Potential effect size (no. of viewers from unique IP addresses on average)
Apple Daily	Removed problematic animation news from their official website.	1,666,860 every day
Google	Removed a blog that contained detailed instructions on helium suicide.	1.17 billion every month
	Display local suicide prevention hotlines when people search suicide-related keywords in Hong Kong, Taiwan, and mainland China.	,
Baidu	Removed a website archive that contained detailed instruction on helium suicide from their search results.	64,475,433 every day
	Removed topics relating to helium suicide from their forums. Display local suicide prevention hotlines when people search suicide-related keywords in mainland China.	
YouTube	Removed problematic animation news about helium suicide.	Billions every day

# Increasing of responsible news reporting and dissemination



encouraged media professionals to proactively contribute to suicide prevention

after being reminded by you, I prohibited suicide news to be appeared as the 'hot topic' in our website and smartphone app, regardless that some news might have been ranked as 'hot topic' by the computer algorithm.

They took our suggestion to produce a preventive animation that encourages parents to provide more support and care to their distressed children, which is

viewed 150 million times and received more than 2800 likes on Facebook.





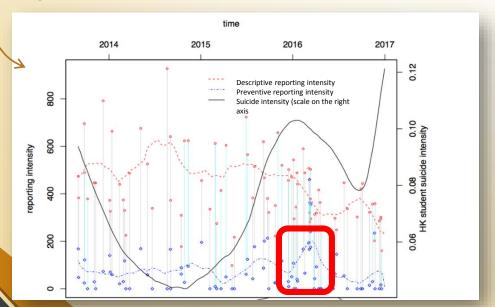
Cheung Kim Hung CEO of Next Digital Ltd (Former Chief Editor of <sub>16</sub> Apple Daily Hong Kong)

給初中同學&爸媽的話 (2015, March 15). Apple Daily. Retrieved from https://www.facebook.com/hk.nextmedia/videos/10154207153247448/?\_\_mref=message\_bubble

## Increasing of responsible news reporting and dissemination

#### preventive information increased

In the student suicide incidents in early 2016, we had frequently and intensely engaged the media. Our study found that reporting intensity of preventive information increased from below 0.03 to 0.06 per case after our engagement. Following media practice changes, student suicide incidents intensity also dropped.



Student suicide incidents and news intensities between Sept 1, 2013 and Dec 31, 2016 in Hong Kong.



more positive cases of how people mastered their crises and overcame their life difficulties were reported together with suicide news as a balance.

跳樓重創 須枴杖助行 90後青年悔自殺 盼康復再起步 (2015, May 26). Apple Daily. Retrieved from http://hk.apple.nextmedia.com/news/art/2

0150526/19160728

# Impacts on other stakeholders to support media engagement

We have engaged other stakeholders to join us in media engagement for suicide prevention.

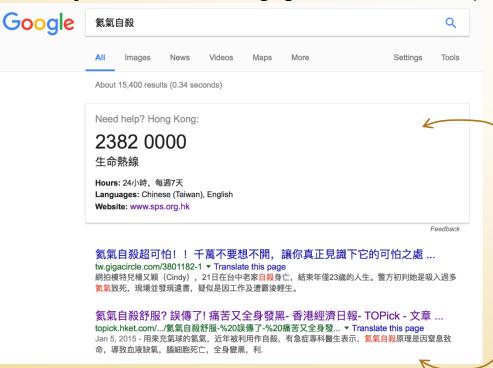
#### Restrict the spread of helium suicide method

We engaged the Fire Service Department and medical doctors as partners.

Table 1. Summary of the actions taken for helium suicide prevention			
Actions	Stakeholders involved	Extended manpower involved	
Surveillance	- Centre for Suicide Research and Prevention (CSRP)	– All 23 HK Police district stations	
	– Local media	– All coroners from the Coroner's Court	
	– Hong Kong Police	– All staff members in HKPIC	
	– Hong Kong Coroner's Court		
	- HK Poison Information Centre		
Identify risk and protective factors	- CSRP	- Consultancy provided by international researchers	
Develop and evaluate intervention	- CSRP	- Chief Secretary Mrs. Carrie Lam	
	- Government of HKSAR	- 13 printed newspaper + 3 online news media outlet + 3 SNS providers (i.e., YouTube, Google, Baidu)	
	<ul> <li>Local media and social Networking service (SNS) provider</li> </ul>	- Members of HKPC	
	– Hong Kong Press Council (HKPC)	- FSD personnel	
	- Hong Kong Fire Service Department (FSD)		

# Impacts on other stakeholders to support media engagement

We have engaged other stakeholders such as social media and doctors to join us in media engagement for suicide prevention.



### Restrict the spread of helium suicide method

- Internet service providers placed suicide prevention hotlines as first search results of suicide related keyword search.
- Doctors provided comments to local media by reminding them of potential copycat effects and emphasizing that helium gas is dangerous and helium suicide is painful, which echoed and reinforced the messages that we have sent out to the media.

# Impacts on other stakeholders to support media engagement

- Responding to recent student suicides:
  - Prof. Paul Yip was appointed by the government as the chairman of the Committee on Prevention of Student Suicides
  - Taking his advice, the committee has specifically set up a media sub-group to discuss how we can engage the media to develop student suicide prevention interventions.
  - The committee's final report has included engaging media as one of its long-term suicide prevention recommendations, on which the Education Bureau has promised to follow up.

